Dear Tenants,

EMERGENCY TELEPHONE NUMBERS

**Gas**

If you smell gas phone The National Grid IMMEDIATELY on

0800 111 999

Please advise us immediately if you have a leaking tap.

If you have any maintenance difficulties email us at

**connor@jgstudentlets.com**

If it’s urgent, you can phone the office on **01795 534 416** between the

hours 8:30 and 17:00 Monday to Friday. ALWAYS follow-up with an

email.

If you cannot get a response from the office, the tradesmen we use for emergencies are listed below. You will need to tell them you are a tenant from one of **Jon Gauld** houses.

**Electrician**

Please check the fuse board and ascertain that there is not a power cut in your area before contacting an electrician. Failure to do so will incur charges levied against you. If, having done these two things, you still have an electrical problem that cannot wait until normal office hours, call:

CS Heating 01227 263473

Fire Alarm: CS Heating 01227 263473

Glazier/Window Repairs: Windows4Less 01795 509796 or 07458 186574

Boiler or Plumbing Problems: CS Heating 01227 263473

Keys: If you are locked out and it is out of working hours, please contact; Lockfast 01634 578 214 • Lockfast are located at 57 Canterbury Street, Gillingham