

Dear Tenants,

EMERGENCY TELEPHONE NUMBERS

Gas

If you smell gas phone The National Grid IMMEDIATELY on

0800 111 999

Please advise us immediately if you have a leaking tap.

If you have any maintenance difficulties email us at

connor@jgstudentlets.com

If it's urgent, you can phone the office on **01795 534 416** between the hours 8:30 and 17:00 Monday to Friday. ALWAYS follow-up with an email.

If you cannot get a response from the office, the tradesmen we use for emergencies are listed below. You will need to tell them you are a tenant from one of **Jon Gauld's** houses.

Electrician

Please check the fuse board and ascertain that there is not a power cut in your area before contacting an electrician. Failure to do so will incur charges levied against you. If, having done these two things, you still have an electrical problem that cannot wait until normal office hours, call:

One Call Electrical on 07517607888

Fire Alarm: One Call Electrical 07517607888

Glazier/Window Repairs: Windows4Less 01795 509796 or 07458 186574

Boiler Problems: CS Heating 01227 263473

Plumber: Calvin Smith 01227 263473

Keys:

If you are living in Lustrous House - Lockfast 01634 578 214, 57 Canterbury Street, Gillingham, will be able to order replacement keys for you.

All other Gillingham properties - Acme Locks and Keys 01227 785 55153 St. Stephens Road Canterbury CT2 7JD