

Dear Tenants,

## EMERGENCY TELEPHONE NUMBERS

### **Gas**

If you smell gas phone The National Grid IMMEDIATELY on  
0800 111 999

Please advise us immediately if you have a leaking tap.

If you have any maintenance difficulties email us at

**connor@jgstudentlets.com**

If it's urgent, you can phone the office on **01795 534 416** between the  
hours 8:30 and 17:00 Monday to Friday. ALWAYS follow-up with an  
email.

If you cannot get a response from the office, the tradesmen we use for  
emergencies are listed below. You will need to tell them you are a tenant from  
one of **Jon Gauld's** houses.

### **Electrician**

Please check the fuse board and ascertain that there is not a power cut in your  
area before contacting an electrician. Failure to do so will incur charges levied  
against you. If, having done these two things, you still have an electrical  
problem that cannot wait until normal office hours, call:

**One Call Electrical on 07517607888**

Fire Alarm: One Call Electrical 07517607888

Glazier/Window Repairs: Windows4Less 01795 509796 or 07458 186574

Boiler Problems: CS Heating 01227 263473

Plumber: Calvin Smith 01227 263473

Keys: Acme Locks and Keys 01227 85551 | Address: Acme locks and keys 53  
St. Stephens Road, Canterbury, CT2 7JD