

Dear Tenants,

## **EMERGENCY TELEPHONE NUMBERS**

**Gas** If you smell gas phone **The National Grid** **IMMEDIATELY** on  
**0800 111 999**

Please advise us **immediately** if you have a leaking tap.

If you have any maintenance difficulties email us at  
**connor@jgstudentlets.com.**

If it's urgent, you can phone the office on **01795 534 416** between the  
hours 8:30 and 17:00 Monday to Friday. **ALWAYS** follow-up with an  
email.

If you cannot get a response from the office, the tradesmen we use for  
emergencies are listed below.

You will need to tell them you are a tenant from one of **Jon Gauld's**  
**houses.**

### **Electrician**

Please check the fuse board and ascertain that there is not a power cut in your area before  
contacting an electrician. Failure to do so **will** incur charges levied against you. If, having  
done these two things, you still have an electrical problem that cannot wait until normal  
office hours, call:

Chris Filmer **01227 781 831** or **07754 001 940**, or Steve Massey **07734 267591**

**Fire Alarm:** Steve Massey **07734 267 591**

**Glazier/Window Repairs:** Windows4Less **01795 509796** or **07458 186574**

**Boiler Problems:** CS Heating **01227 263473**

**Plumber:** Calvin Smith **07719 792 204**

**Keys:** Lockfast **01634 578 214**

- Lockfast are located at 57 Canterbury Street, Gillingham, and will be  
able to order replacement keys for you.