

Dear Tenants,

EMERGENCY TELEPHONE NUMBERS

Gas If you smell gas phone **The National Grid** **IMMEDIATELY** on
0800 111 999

Please advise us **immediately** if you have a leaking tap.

If you have any maintenance difficulties email us at
connor@jgstudentlets.com.

If it's urgent, you can phone the office on **01795 534 416** between the
hours 8:30 and 17:00 Monday to Friday. **ALWAYS** follow-up with an
email.

If you cannot get a response from the office, the tradesmen we use for
emergencies are listed below.

You will need to tell them you are a tenant from one of **Jon Gauld's**
houses.

Electrician

Please check the fuse board and ascertain that there is not a power cut in your area before
contacting an electrician. Failure to do so **will** incur charges levied against you. If, having
done these two things, you still have an electrical problem that cannot wait until normal
office hours, call:

Chris Filmer **01227 781 831** or **07754 001 940**, or Steve Massey **07734 267591**

Fire Alarm: Steve Massey **07734 267 591**

Glazier/Window Repairs: Windows4Less **01795 509796** or **07458 186574**

Boiler Problems: CS Heating **01227 263473**

Plumber: Calvin Smith **07719 792 204**

Keys: Acme Locks and Keys **01227 85551**

Address: Acme locks and keys 53 St. Stephens Road, Canterbury, CT2 7JD

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